



## ANNUAL REPORT

### New policies & procedures for 2010

2010 showed a significant increase in the client base of SOUL LINK INC. Prior to April 2010 we saw an increased demand for families seeking food assistance. From April 2010 we saw the need to put in place new policies and procedures requiring all clients to provide a written referral from a government or non-government agency. This referral had to be accompanied by a valid ID with the name of the client and showing their current address. The referral is valid for 30 days from the date of issue. Once this was effectively put in place we initially found there was a decrease in families and individuals seeking our assistance, however there has been a steady influx of new and repeat clients and it is felt that we are now seeing genuine clients requiring our assistance.

### Support from C3 Church Joondalup, local schools & businesses

Throughout 2010 members of C3 Church Joondalup donated non-perishable food items each week and provided regular cash donations. A great fundraising initiative by C3 Church Joondalup was our 'Soul Link Money Tins'. This provided much needed cash flow for the purchase of meat and dairy products. Soul Link also ran successful charity food drives at Ocean Keys

Shopping Centre (near Coles Supermarket), Currambine Primary School and Kingsway Christian College supported us again in 2010 by running two successful food drives each during the school year for our Winter Food and Christmas Appeals. Generous support was also received from local businesses with food donations including Healthy Inspirations Joondalup and Thrifty Car Rentals (Wash Bay). A \$1,000 donation was also received from Thrifty Car Rentals (WA) for the purchase of food supplies. All this generous support allowed us to distribute close to 1,000 food parcels for 2010.

### Soul Link Partners

SOUL LINK INC's profile has again increased in the community in 2010 and we are now partnering with many other agencies who refer their clients to us for food assistance. These agencies are:

- Bridgeworks (Sisters of Mercy)
- Centrelink
- City of Joondalup & Wanneroo
- CommuniCare Joondalup
- Corrective Services
- DCD
- Pat Giles Centre [Safe at Home]
- Relationships Australia
- Salvation Army
- Tender Care (Joondalup)
- The Spiers Centre
- Youth Futures WA (Formerly Joondalup Youth Support Service)

*providing food relief for families in crisis*

In May 2010 Soul Link partnered with Churchlands Christian Fellowship, Balcatta. Churchlands are part of the Woolworths Food Rescue program in Perth and collect food that is close to code 7 days a week from 6 Woolworths Supermarkets. Churchlands give to Soul Link each week a collection of bread, fresh fruit and vegetables and other items as and when available [free of charge] for our clients.

#### **New Offices**

July 2010 saw the approval of a LotteriesWest grant to purchase and install a transportable office at the rear of the Christian City Church Joondalup land at 2 Lincoln Lane, Joondalup for the use of Soul Link. The grant included additional funds for furniture and computer equipment. A Building Licence was immediately applied for with the City of Joondalup and following a 6 month wait final approval was received from the City of Joondalup to erect the transportable in December 2010. We are now working towards having the Soul Link offices fully installed, including erection of a all-weather awning, non-slip steps and handrails, power, air-conditioning, furniture and computer equipment. Once completed our volunteers will have fully functional office facilities (currently the offices of Christian City Church Joondalup are used) to run our food assistance program.

#### **Christmas Hampers**

Finally in mid-December 2010 with the generous donations of members of Christian City Church Joondalup, local business and the local community we provided 65 families with a substantial family-sized Christmas Food Hampers. Around 23 families were also given Christmas Gifts arranged through the St. Stephen's Uniting Church, Carramar (Target Wishing Tree). 28 of those hampers were given to Pat Giles (Women's Refuge)/Safe at Home, Joondalup, the Department of Child Protection and families cared for by St. Stephen's Uniting Church.

#### **2011**

We are looking to increase our volunteer base further in 2011 and provide more opportunities for fundraising and sponsorship through local businesses so that more families can be assisted with our food relief program.

#### ***Rod Waters***

Chairman

18 December 2010